## Logging In for the First Time

Log in using your existing username (Digital Banking ID) and password (via the First Bank & Trust mobile app or online at accounts.bankeasy.com). *New Users:* Enroll by clicking "First-time user? Enroll now" and follow the steps.

Once logged in, you will be asked to set up **two-factor authentication**. This feature adds additional security for your accounts. Begin by selecting one of the following verification methods and follow the prompts:

- Voice or text message\*
- Authenticator app
- FIDO security key\*
- Symantec VIP\*

While all methods enhance security, authenticator apps and tokens (FIDO and Symantec VIP) offer stronger protection than voice or text messages.

\*Requires mobile app version 3.19 or later. Users on previous versions of the mobile app may encounter errors during high-risk actions, account recovery, and enrollment.

**MOBILE APP ONLY:** If you're logging in for the first time using our mobile app, you'll also be asked to enter a 4-digit passcode. You will need to remember this code for future sign-ons. However, if your device accepts fingerprint or face recognition, you won't need the 4-digit passcode for future sign-ons.





**REMINDER:** Each time you log in using a different or new device, you'll be required to enter your password and will be sent a new verification code to verify your identity.



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